



Conditions

All our deliveries and sales are subject to the trade conditions of HISWA, the Dutch watersports federation.

Orders

You can place an online order on this site by clicking on the shopping cart next to the sales items. Immediately after placing an order, you will receive a confirmation email containing a unique order number.

In most cases, your article will be delivered within 2 working days.

If an item is out of stock we will do all we can - in consultation with you - to have it delivered as quickly as possible, or cancel the sale. In the latter case, any payments will be refunded immediately.

Shipping costs and payment method

General

When ordering an article, you'll see the shipping costs, if any, on your order form. You can pay through iDeal, by bank transfer or when you collect the item. If asked, we will first inform the buyer of the shipping costs before the order is processed.

Delivery conditions in the Netherlands

- Deliveries are handled through PostNL and made during daytime hours. If you are absent, you'll be able to collect your purchase at a post office in your neighborhood.
- All shipments are full insured. If an article or package is received in a damaged state, you need to report that immediately to us by dialing +31 (0) 515 442237. If the delivered package is visibly damaged you may decline to accept it right away.

Shipping costs

Netherlands	Mailbox	Up to 10 kilos	Up to 30 kilos	Over 30 kilos
Cash on delivery	on request	on request	on request	on request
Already paid items	€ 5,50	€ 15,00	€ 25,00	€ 50,00

- All items are shipped under warranty. In case of defects, please return the item, postage paid, and enclose a complaint as well as the sales invoice (or a copy thereof.). For the return of damaged items we hold to the legal maximum of 7 working days.
- Items returned with no postage will not be accepted without prior consultations.

Delivery conditions abroad

- Deliveries are handled through PostNL and PostNL's foreign partners.
- All shipments are fully insured. If an item is received in a damaged state, you need to report that immediately to us by dialing +31 (0) 515 442237. If the delivered package is visibly damaged you may decline to accept it right away.

Shipping costs abroad on request

- All items are shipped under warranty. In case of defects, please return the item, postage paid, and enclose a complaint as well as the sales invoice (or a copy thereof). For the return of damaged items we hold to the legal maximum of 7 working days
- Items returned with no postage will not be accepted without prior consultations.

Prices subject to change

- All prices listed on the website include VAT, but exclude shipping costs.
- If our listed prices or order confirmations show an incorrect price, we reserve the right to charge the correct price as yet. The buyer then has the option to terminate the agreement in writing. Payments already made will be returned as speedily as possible, but within 14 days.

Prepayment

Please make your prepayments to Jachtwerf Heeg B.V.

Account Number: 49.45.30.936
Swift (BIC): ABNANL2A
IBAN: NL90ABNA0494530936
Location: HEEG
Reference: Internet order + order number

Your money-back guarantee

If the article is not to your satisfaction, you can return it within 14 days. Just state you wish and/or bank account number. Articles must be returned, with due postage, undamaged and in the original packaging. Of course, you are also welcome to drop by at our yard at Heeg.